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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Thomas McLAIN et al.

Group Art Unit : 2642

Appl. No. : 10/084,330

Examiner : Quynh H. NGUYEN

Filed : February 28, 2002

Confirmation No. : 5631

For : OUTBOUND CALL RULES ROUTING

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
U.S. Patent and Trademark Office  
Customer Service Window, Mail Stop AMENDMENT  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98 and supplemental to the Information Disclosure Statements that were filed on March 15, 2004 and May 30, 2002, Applicants hereby bring to the Examiner's attention the following documents which were cited in an Office Action that issued in U.S. Patent Application No. 09/983,303:

- (1) U.S. Patent Application Publication No. 2003/0007621; and
- (2) KRAMER, T., "Standalone Call Accounting: The Hardware, the Software, and the Enterprise", Communications Convergence, March 5, 2001, downloaded from <http://www.cconvergence.com/shared/article/showArticle.jhtml?articleId=8711796&pgno=1> on June 12, 2004.

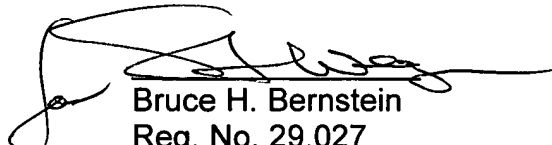
Further to 37 C.F.R. §1.98 (a)(2)(ii), a copy of the U.S. patent application publication is not enclosed herewith. However, if a copy is needed, the Examiner is respectfully requested to contact the undersigned.

Applicants respectfully request that the Examiner consider the above material and cite the same. A copy of the above-noted website is attached hereto and both of the documents are listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants with the next official communication in the present application.

Applicants note that an Office Action on the merits has not issued in the present application, and thus no fee is believed necessary to ensure consideration of the submitted material. However, if an Office Action on the merits has issued and is crossing this statement in the mail, the undersigned hereby authorizes the Commissioner to charge any fee necessary for the consideration of this statement, including any payment under 37 C.F.R. §1.17 (p) to Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,  
Thomas McLAIN et al.



Bruce H. Bernstein  
Reg. No. 29,027

Steven Wegman  
Reg. No. 31,438

February 2, 2005  
GREENBLUM & BERNSTEIN, P.L.C.  
1950 Roland Clarke Place  
Reston, VA 20191  
(703) 716-1191

FORM PTO-1449

U.S. Department of Commerce  
Patent and Trademark OfficeAtty. Docket No.  
P21781Application No.  
10/084,330INFORMATION DISCLOSURE STATEMENT  
BY APPLICANT

(Use several sheets if necessary)

Applicant  
Thomas McLAIN ET AL.Filing Date  
February 28, 2002Group  
2642

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	2003	0	0	0	7	6	2	1	01/09/03	GRAVES et al.			

## FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO	

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

		1	KRAMER, T., "Standalone Call Accounting: The Hardware, the Software, and the Enterprise", Communications Convergence, March 5, 2001, downloaded from <a href="http://www.cconvergence.com/shared/article/showArticle.jhtml?articleId=8711796&amp;pgno=1">http://www.cconvergence.com/shared/article/showArticle.jhtml?articleId=8711796&amp;pgno=1</a> on June 12, 2004.

EXAMINER

DATE CONSIDERED

\*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.